

---

## 13. Terms of Warranty

---

Beyond the statutory warranty, this product is also equipped with a five-year warranty from the date of purchase. If the Midi SML-350 shows material and manufacturing faults when used for the intended purpose, then your competent distribution partner - at its option and its expense - will either change or replace these. Prerequisite for this is that the customer sends the lathe during the warranty period to a MIDI authorized service center and the Service Center receives ample opportunity to verify the alleged defect. The customer also shall send the receipt of the purchase and pay transportation costs in advance. The costs for the return transport will be borne by the respective service center. If it is, however, determined that the complaint was made after expiration of warranty, the customer has to bear the costs of storage and the return himself.

For a claimed defect, within the framework of the normal wear and tear, misuse, network congestion, network-related surges or changes on the machine, which are not performed by an authorized workshop, the manufacturer/distributor may not be held liable. In no event shall the manufacturer or seller be liable for any incidental, special, indirect or consequential damages whatsoever, including a possible loss of profit or missing machine use. There are no other warranty claims, neither written nor oral, neither expressed or implied legal, business, custom or otherwise, neither on merchantability and fitness for purpose, or others. Excluded are claims of the customer within the framework of consumer protection regulations or other legislation.

It is pointed out that the distributors in Austria and Germany may have their own warranty conditions with respect to this product. The conditions may differ from the above. Therefore, contact your local dealer if such cases arise.